



# Travel Planet

Time to change

# A word from Travel Planet's president



“

*We couldn't find the ideal solution for business travel management so we decided to create it.*

*We hope you enjoy!*  
**Betty Seroussi**

”

# THE TEAM

# The team



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WAKEFIELD



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WAKEFIELD



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WAKEFIELD

# ABOUT TRAVEL PLANET

# Who are we?



Born in 2014



A Travel Agency  
with our own  
technology  
platform



Operations in  
France and the UK



Public sector (60%)  
*Private sector (40%)*



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# Some figures....

**400 000**

Managed and  
synchronised profiles

**3 000**

Bookings / day

**100**

Customers

**50%**

Reinvestment  
technos.

=2nd highest spend category

**85%**

Online adoption

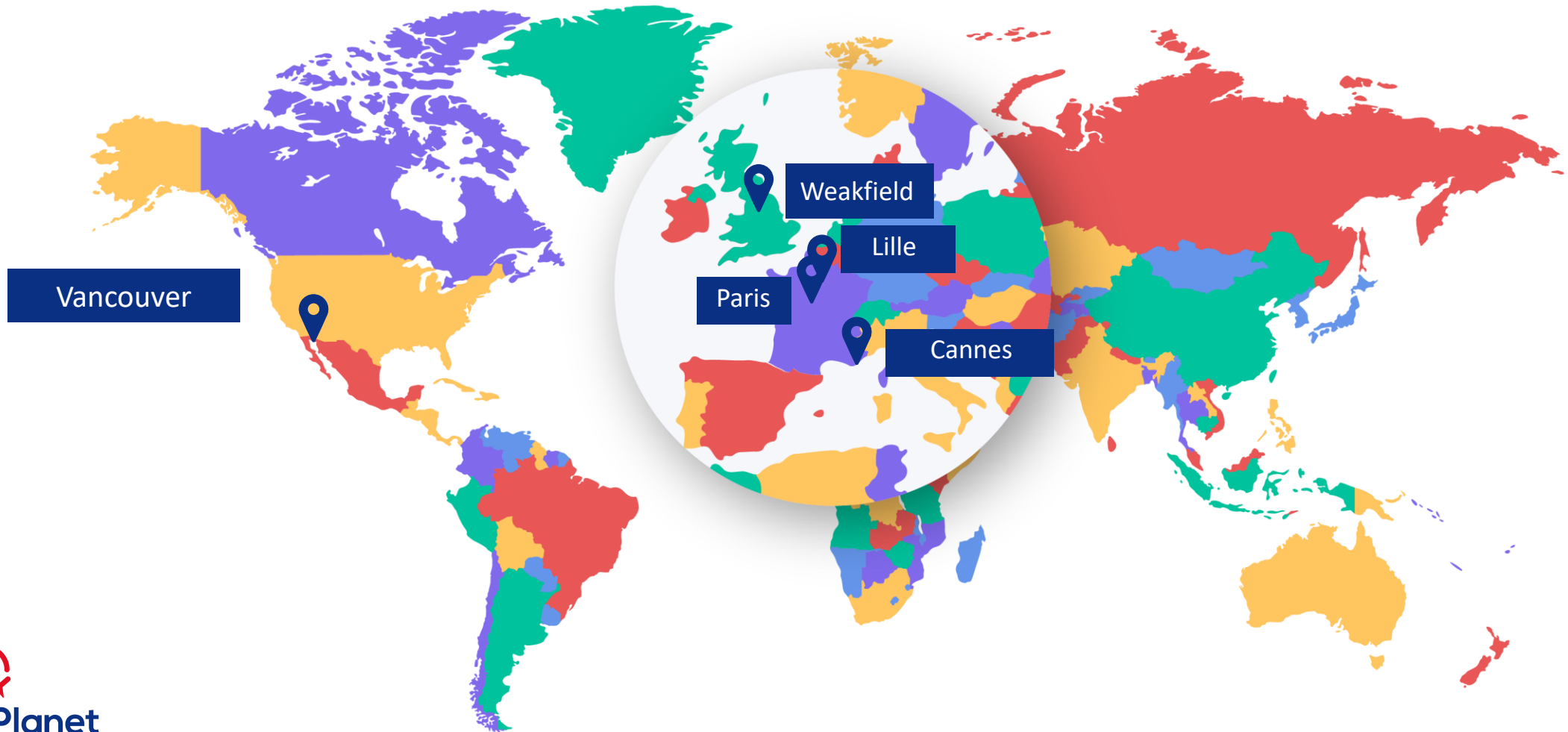


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# Our offices

→ We have offices in **France** and **UK**, with out of hours support in Canada.





# OUR HISTORY

# Our history

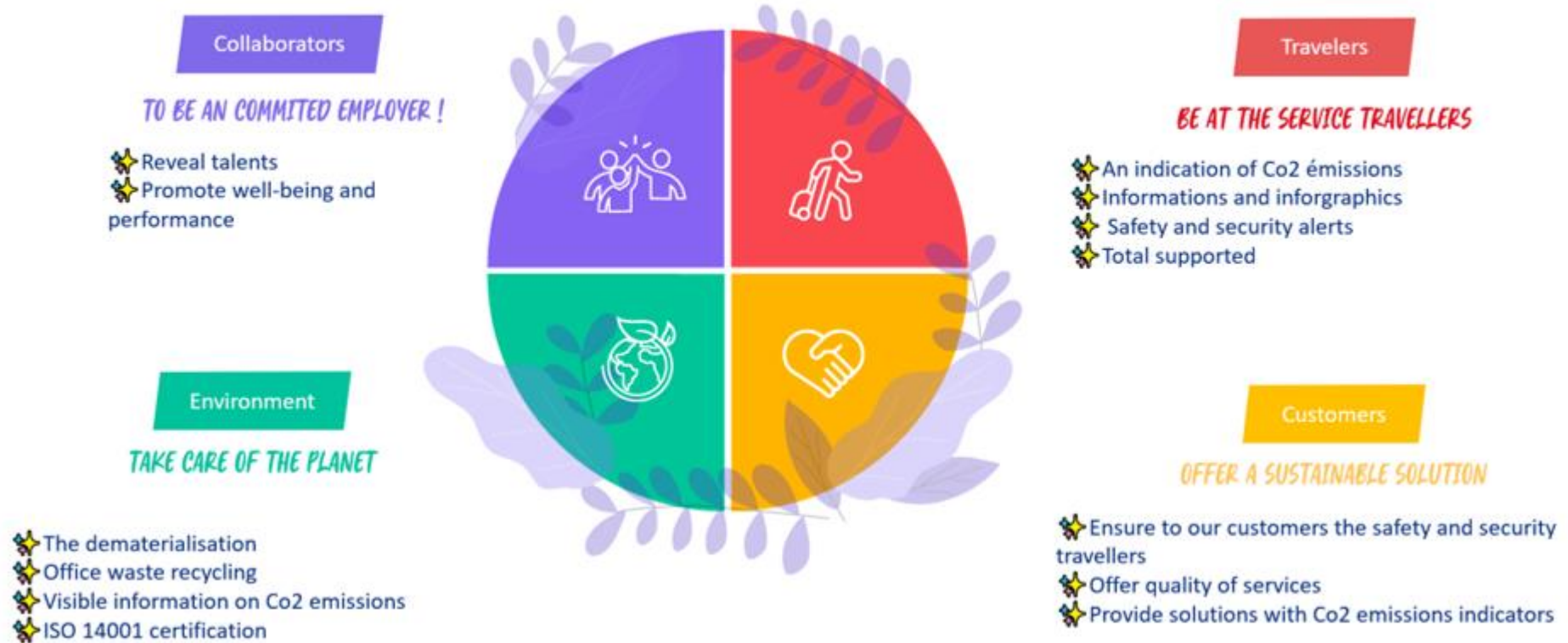
➔ In 6 years, we have developed our **VISION** by offering our customers much more than business travel management



# OUR CSR VISION

# Our CSR Policy

→ Our goal is to offer a sustainable **business travel management** based on 4 pillars

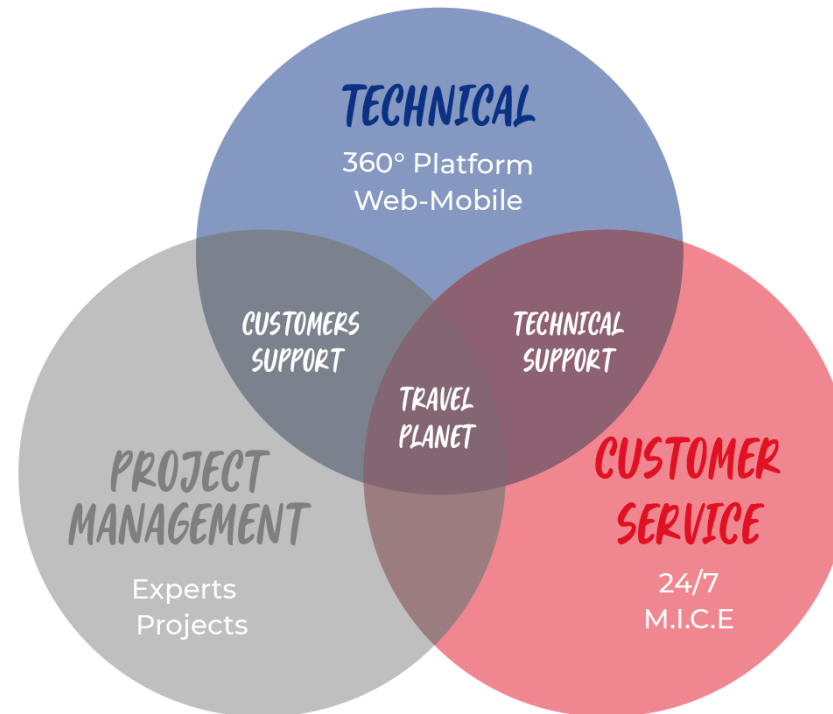


# OUR MISSION

# Our mission

→ To support you in all aspects of your Travel and allow you to focus on your business

**1 SOLUTION = 3 EXPERTISES**



*TECHNICAL*



# A technical expertise

➔ An HOME-MADE platform to manage your business trip from end to end

## A 360° PLATFORM

✦ **Digital, unique and intuitive** (Desktop & mobile)

✦ **Integrating customer management elements** : travel policy , users profile, validation circuit , invoicing ....

✦ **Guaranteeing passage autonomy** and customer control

## ACCESS TO THE BEST OFFER

✦ **Hotel** : Booking.com, Premier Inn, TraveLodge

✦ **All the Europeans train** (SNCF, Eurostar, Thalys ...)

✦ **More than 500 airlines** (GDS, NDC and low cost)

✦ **To the biggest rental companies in the market** (Europcar, Sixt, Avis, Hertz...)

✦ **To a VTC and taxis offer** (UK)

## BI MODULE

✦ **Key performance** indicators generate in real time

✦ **Complete dashboards by service** (general analysis, train, plane, car rental , hotel ...)

✦ **A Duty of care** (geolocalisation) and a sustainable travel management (CO2) system

## DEMATERIALIZED INVOICE

✦ **Grouping of invoices** into a single, easily accessible location

✦ **Zero advance fees** for the traveller

✦ **Paiement of a single invoice for all services**



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CUSTOMER  
SERVICE

# A customer expertise

➔ Able to meet all your demands anywhere in the world

## CUSTOMERS

- ✦ A dedicated service : 1 number + 1 email
- ✦ A 24/7 service – France Canada

The team is available before, during and after the trip all over the world for reservation and VIP and travel assistance questions by phone and on-line.

## TAILOR-MADE

- ✦ An offline service
- ✦ A group and M.I.C.E service

Thanks to the automation of processes, our booking agents focus on the management of tailor-made requests: groups, multi-destinations, sea transport, chartering or VIP support

## CUSTOMER RELATIONS

- ✦ A customer relationship service

The guarantee of flawless management of claims in the event of disputes or exceptional events:  
refunds, credit notes, etc.





*PROJECT  
MANAGEMENT*

# A project management expertise

→ A team at your disposal to support you **in all stages** of your project

## PROJECT

✦ A dedicated customer manager team to support you from A to Z to define the scope of the project: needs, constraints, specifications, travel policy

## IMPLEMENTATION

✦ A project manager (*Technical and functional*) in charge to define the functional requirements and technical constraints with the client

✦ An integration consultant responsible for configuring the platform and creating workflows between the customer's tools (*HR, finance, etc.*) and our solution.

## TRACKING

✦ Un Customer Manager présent tout au long de votre contrat vous aide à piloter les dépenses , étudier le comportement d'achat des voyageurs et effectuer des communications et des formations personnalisées auprès de vos équipes.



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NEED A PARTNER YOU  
YOU CAN TRUST?





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ASK FOR A DEMO